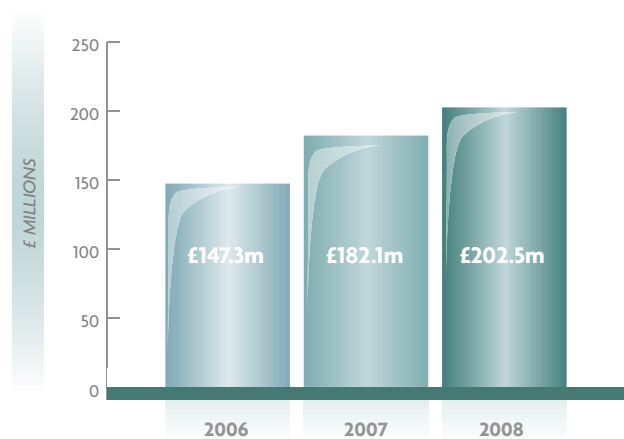


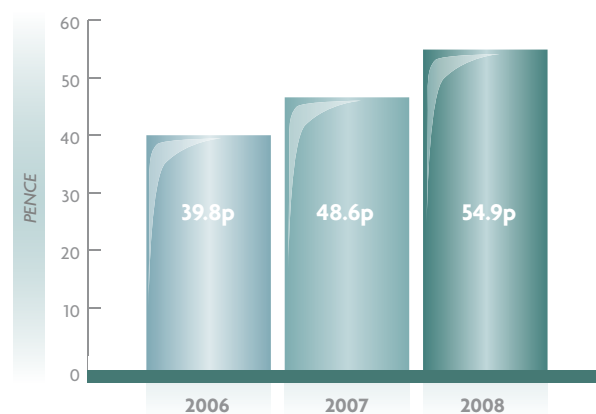
Financial highlights

	2006	2007	2008
Profit before tax (£m)	147.3	182.1	202.5
Earnings per share (p/share)	39.8	48.6	54.9
Full year dividend (p/share)	36.1	43.8	52.5
Net revenue (£m)	311.0	364.1	422.8
Customer numbers (m)	1.29	1.49	1.75
Group combined ratio	87.3%	85.4%	86.4%

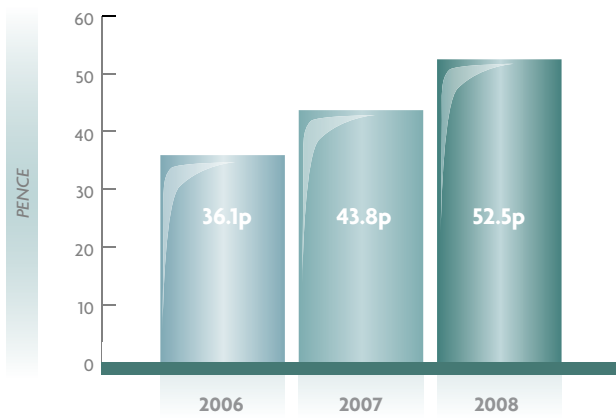
Profit before tax



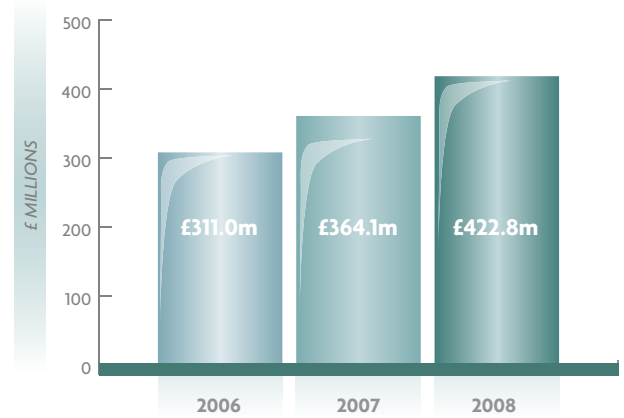
Earnings per share



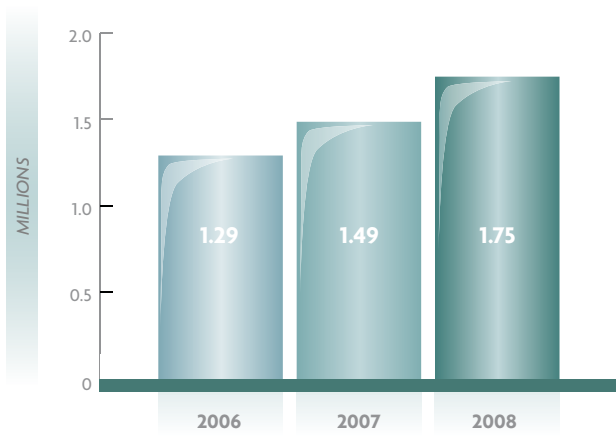
Full year dividend



Net revenue



Customer numbers



Group combined ratio

